

FinSA Ombudsman Services

Why Terraxis?

- **CONFIDENTIALITY:** we are not tied to any organism or association and can guarantee you strict confidentiality.
- **SUCCESS:** we are certified mediators* from the Banking - Fund - Asset & Wealth Management industry.
- **PRICE:** our affiliates benefit from an exclusive mediation rate - Affiliation fee is deductible from mediation fees.

* Available in English, French, German and Italian

How to affiliate?

➤ **One step** registration at <https://terraxis.ch/en/finsa>

Affiliation Price:

- 400 CHF incl. VAT per year and per company
- Deductible of mediation costs (either FinSA or commercial)
- Group of companies' registration? Please contact us

NB: Terraxis does not charge registration fees nor termination fees. 2021 affiliation will terminate itself automatically on 31 Dec. 2021. 2022 affiliation will be proposed to our affiliates in the second half next year and will remain at their sole decision.

Mediation Price:

- 400 CHF excl. VAT per hour - 300 CHF for affiliated companies
- No application fees - Lumpsum fee on request

Permanent Mediators



Jérémie Girod – Terraxis Director & FinSA mediator

- Former Financial Trader - Financial Derivatives Lecturer at ISFB
- SCCM Switzerland & CMAP-ESCP Paris Business School Certified Mediator



Gaudéric Massot - Head of FinSA mediation

- Entire career in Private Wealth Management
- Former Vice-Chairman at OAR-G – Former member of the board at ARIF



Delphine Grandin, FinSA Mediator

- Former risk officer in private banking & fund management
- CPMN accredited mediator



Georges Gherardi, FinSA Mediator

- Entire career in Lombard Loans at UBS
- CSMC & FSM accredited mediator – Sworn Mediator

Other Mediators: Relevant professionals from the SKWM-CSMC & FGEM swiss mediators association

**Mediation Certification - Recognition*

