

# TERRAXIS

## Ombudsman Services

### Prices

- Affiliation 2021:
  - 400 CHF incl. VAT per year and per company
  - Deductible in case of mediation
  - Group of companies' registration? Please contact us
- Mediation:
  - No application fees
  - 400 CHF excl. VAT per hour - Lumpsum fee on request

### Why Terraxis?

To maintain and strengthen your client relationship thanks to:

- Independent and efficient ombudsman services
  - Experienced and certified\* mediators from the Banking - Fund - Asset & Wealth Management industry
- \*CMAP-ESCP-FSM-CSMC-CPMN

### How to affiliate?

- One step registration at <https://terraxis.ch/en/finsa>

### Permanent Mediators



**Jérémie Girod** – Terraxis Director

- Former Financial Trader - Financial Derivatives Lecturer at ISFB
- SCCM Switzerland & CMAP-ESCP Paris Business School Certified Mediator



**Gaudéric Massot** - Head of FinSA mediation

- Entire career in Private Wealth Management
- Former Vice-Chairman at OAR-G – Former member of the board at ARIF



**Delphine Grandin**, FinSA Mediator

- Former risk officer in private banking & fund management
- CPMN accredited mediator



**Georges Gherardi**, FinSA Mediator

- Entire career in Lombard Loans at UBS
- CSMC & FSM accredited mediator – Sworn Mediator

**Other Mediators:** Relevant professionals from the SKWM-CSMC & FGEM swiss mediators association

*Mediation Certification-Recognition*

