

# FinSA Ombudsman Services

## Why Terraxis?

- **CONFIDENTIALITY:** we are not tied to any organism or association and can guarantee you strict confidentiality.
- **SUCCESS:** we are certified mediators\* from the Banking - Fund - Asset & Wealth Management industry.
- **PRICE:** our affiliates benefit from an exclusive mediation rate - Affiliation fee is deductible from mediation fees.
- **LANGUAGE:** ENG – FR – GER - IT

Online instant affiliation : <https://terraxis.ch/en/finsa>

## Price - Affiliation

- 300 CHF excl. VAT per year and per company
- Deductible of mediation costs (FinSA - Commercial - Workplace)
- Group of companies' registration? Please contact us

NB: Terraxis does not charge registration fees. No automatic renewal. Affiliation will terminate itself automatically on each 31 December.

## Price - Mediation

- 400 CHF excl. VAT per hour - 300 CHF for affiliated companies
- No application fees - Lumpsum fee on request

## Mediators



**Jérémie Girod** – Terraxis Director & FinSA mediator

- Former Financial Trader - Financial Derivatives Lecturer at ISFB
- SCCM Switzerland & CMAP-ESCP Paris Business School Certified Mediator



**Gaudéric Massot** - Head of FinSA mediation

- Entire career in Private Wealth Management
- Former Vice-Chairman at OAR-G – Former member of the board at ARIF



**Delphine Grandin**, FinSA Mediator

- Former risk officer in private banking & fund management
- CPMN accredited mediator



**Georges Gherardi**, FinSA Mediator

- Entire career in Lombard Loans at UBS
- CSMC & FSM accredited mediator – Sworn Mediator

**Other Mediators:** Relevant professionals from the SKWM-CSMC & FGEM swiss mediators association

*\*Mediation Certification - Recognition*

